COMPUTER SUPPORT SPECIALIST - ADVANCED TECHNICAL CERTIFICATE (ATC)

Explore More About This Program: https://cwi.edu/program/computer-support-specialist

Program Outcomes
The following are student learning outcomes for the Advanced Technical Certificate in Computer Support Specialist at CWI:

1. Graduates will demonstrate service call procedural skills.
2. Graduates will demonstrate the ability to read and complete complex instructions.
3. Graduates will demonstrate entry-level electrical, mechanical, and software troubleshooting skills on computers and peripherals devices.
4. Graduates will demonstrate entry-level network troubleshooting skills.
5. Graduates will demonstrate and practice high voltage, low voltage, and electrostatic discharge (ESD) safety skills.
6. Graduates will install, utilize, and update computer and peripheral software.
7. Graduates will take industry-recognized Microsoft Security Fundamentals certification exam.
8. Graduates will demonstrate entry-level computer and network security skills.